



FOR IMMEDIATE RELEASE

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## SWIFTEC IT, INC AND TREKMICRO JOIN FORCES!

To our valued customers:

We want to share with you some exciting news at Swiftec IT, Inc (Swiftec). Effective January 1, 2010 Swiftec and TrekMicro have merged to jointly provide IT services to their combined client base under the Swiftec IT, Inc name. The technical support you have been receiving from Swiftec and TrekMicro will continue as before, but will be enhanced by additional staff.

### What will change?

Swiftec recently moved into larger offices located at 745 Main Street, Shrewsbury, thus providing space for more technicians and equipment. The staff you are familiar with from both companies will continue to service your account as before. Our letterhead and invoices will reflect the Swiftec name.

### Why the change?

With growth comes opportunity. TrekMicro has reached a point where it needs an administrative staff as well as additional technical resources. The merger with Swiftec will provide administrative support and processes as well as a larger technical staff to address the growing needs of our customers.

### Who is Swiftec IT, Inc?

Swiftec IT, Inc. was founded by IT industry leader Adam Winter. Adam has an MBA degree from Clark University and is a Microsoft Certified Systems Engineer (MCSE). Adam brings the global experience of major corporations he served to smaller companies where it can have significant and immediate impact. He is noted for insights and solutions to technological issues that beset many companies: strategic planning, automated backup and recovery, disaster recovery, creating help desks and other vital IT functions.

## Who is Trek Micro?

TrekMicro is a consulting practice founded by Shawn Gardell. Shawn Gardell is a Microsoft Certified System Engineer (MCSE) and Microsoft Small Business Specialist. Shawn is an accomplished professional in the design, implementation, troubleshooting, and administration of a diversity of local area networks (LANs) and wide area networks (WANs), including Windows, Novell, and Linux based architecture. He has considerable small business experience and has served as CIO for Greenland Corporation, where he was responsible for operation of a remote technical service center for an electronic financial network. He also served as a consultant to the Small Business Development Center a partnership of the U.S. Small Business Administration and California Trade & Commerce Agency hosted by Mira Costa and Southwestern colleges.

## What services are available?

One of the reasons for this partnership is the remarkable similarities of the two entities, thus assuring a seamless transition to a greater entity. Swiftec's motto of Corporate quality IT for growing companies provides insight into its goal of providing quality IT to businesses with limited in-house IT capabilities.

Our service offerings will continue as follows:

- Outsourced IT - On call IT support when you need it
- Remote Help Desk - computer help is just a phone call away
- Automated Remote Backup - we monitor and maintain your backups. Your data will be backed up automatically offsite.
- Managed Services with 24 hour monitoring - we can be notified of an issue before it becomes a problem.
- Web Hosting / SPAM filtering - a dedicated top-of-the-line servers dedicated to our clients.
- Computer purchasing - We are a large reseller of servers and computers, capable of customizing the right computer to meet client's needs.

## Questions / Comments

All of us look forward to a long and mutually beneficial relationship. Should you have any immediate questions or concerns, please do not hesitate to contact Adam Winter 508.393.3090 or Shawn Gardell 508.453.4879.